

“Installing Confidence”

T. SMITH

SIDING & WINDOWS Inc.

www.tsmithsiding.com

859-271-3794

Now that your project has been completed, we would appreciate your evaluation of our performance. Please indicate a rating of 1-5 for each question.

(1) Unsatisfactory (2) Below Average (3) Average (4) Above Average (5) Excellent

1. Was the job completed in a timely manner?
2. Was the job site kept neat and clean?
3. Were our employees courteous and professional?
4. Were our employees helpful in answering any questions you had?
5. Was the job well organized?
6. What was your overall impression of our company?
7. May we use you on our referral list?
8. How many Estimates did you receive?

Is there anything we could do to improve our performance on the job?

Comments: _____

Names you could refer to us:

Thank you for taking the time to assist us in providing better service to all of our clients. In the event that you refer us to friends, neighbors, or relatives please have them mention your name and we will send you a referral check for \$100 as a thank you, when they sign a contract with us.

Signature X _____

Date _____

Please Mail to:
T. Smith Siding & Windows, Inc.
100 Dewey Drive, Suite A
Nicholasville, KY 40356